



# MEMBER APPLICATION

Date Service to Start \_\_\_\_/\_\_\_\_/\_\_\_\_

APPLICANT NAME - First: \_\_\_\_\_ Last: \_\_\_\_\_

Cell# \_\_\_\_\_ YES - circle if you authorize COLTONTTEL to send TEXT MESSAGES.

PHYSICAL SERVICE LOCATION: \_\_\_\_\_ Colton 97017

MAILING ADDRESS - (if different): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

\_\_\_\_ Own (or) \_\_\_\_ Rent \* \_\_\_\_\_ Molalla 97038

\* Landlord's Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

\* Landlord's Signature (if new service): \_\_\_\_\_

Want to receive monthly statement via email? Yes -provide email: \_\_\_\_\_

\*\* Please establish a password for your account to ensure your privacy and protection \*\*

### Choose ONE of the following:

- 1) Pet's name
- 2) Favorite color
- 3) High school mascot
- 4) Favorite movie
- 5) My first car

Answer: \_\_\_\_\_

List any individuals that may do business on your account (such as a payment):  
Note that these individuals will need to know the password.

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

### ***We are committed to providing accessible services to our customers.***

*In accordance with FCC, are there any individuals in the household/dwelling who have a disability, impairment, or special need that may inhibit access to any of our services? \_\_\_\_ NO \_\_\_\_ YES (please indicate below)*

*\_\_ Blind \_\_ Visual Impairment \_\_ Deaf \_\_ Hearing Impairment \_\_ Physical/Other - \_\_\_\_\_*

*Please indicate if you need to designate a 3rd party to receive your notices: \_\_\_\_\_*

*We offer a variety of ways to assist and will provide additional information upon request.*

The undersigned hereby applies to COLTONTTEL for service(s) to be provided to the applicant(s) in accordance with its bylaws, rate schedules, and regulations and applicant(s) agrees to pay all related charges; applicant(s) also grant permission for authorized personnel of COLTONTTEL to access premises for providing & maintaining such service(s). As a member, company bylaws are available to you upon your request at any time during business hours.

APPLICANT'S SIGNATURE \_\_\_\_\_ /\_\_\_\_/\_\_\_\_\_

### ***Effective for January 1, 2021 - For Office Use Only:***

Received By \_\_\_\_\_ /\_\_\_\_/\_\_\_\_\_

Number Assigned (503)824- \_\_\_\_\_ BBO# \_\_\_\_\_ Capital Credit# 0 \_\_\_\_\_

Comments \_\_\_\_\_

***This institution is an equal opportunity provider and employer.***



## Broadband Services

BROADBAND ONLY (BBO) SERVICES		
BO025	BBO - Broadband Only - 25M/3M	\$67.95
BO075	BBO - Broadband Only - 75M/25M	\$87.95
BO150	BBO - Broadband Only - 150M/50M	\$107.95

BROADBAND SERVICES (Available w/Basic Phone*)		
325FB	Broadband w/Phone - 25M/3M	\$55.95
375FB	Broadband w/Phone - 75M/25M	\$75.95
385FB	Broadband w/Phone - 150M/50M	\$95.95

Optional Colton Email account (login/user) can have 8-12 lowercase alphanumeric characters (no symbols)

1st email choice: \_\_\_\_\_ @colton.com

2nd email choice: \_\_\_\_\_ @colton.com

Password: \_\_\_\_\_

Password must be 8-12 alphanumeric characters with no symbols, no common words (i.e. cPb8a7Wx2Rq3)

No Colton email - my contact email is: \_\_\_\_\_ @\_\_\_\_\_

EZVideo - Provide email above		
EZEXP	EZVideo Express - 33 channels	\$30.95
EZESS	EZVideo Essentials - 103 channels	\$89.95
EZEXT	EZVideo Extra - 137 channels	\$99.95
EZHBO	HBO package	\$17.00
EZCIN	Cinemax package	\$17.00
EZSHO	Showtime package	\$17.00
EZSTA	Starz! Package	\$15.00
EZLAT	Latin Package	\$7.00
830	Clack Co Gov't Ch - this is a pass-through tax of 5%	

Additional Broadband Services		
317	Add'l Email Box (each; max 2)	\$3.00
319	Static IP	\$10.00
401	Web Hosting	\$10.00

Additional EZVideo Recording		
EZ100	100 hours recording	\$4.95
EZ200	200 hours recording	\$9.95

25 hours recording is included at no charge

EZVideo service is **NOT PRO-RATED** and charges listed do not include applicable taxes/fees

IF you selected BROADBAND ONLY SERVICES - stop here and go to the applicant signature.

## Telephone Services

BASIC RESIDENTIAL PHONE SERVICE		
178	LOCAL Service Freeze	N/C
179	PIC Freeze - INTERLata	N/C
180	PIC Freeze - INTRALata	N/C
110	Residential	\$19.50
603	Access Charge	\$6.50
502	Service Assistance (RSFP)	\$0.10
E911	E-911	\$1.25
		* \$27.35 month *

BASIC BUSINESS PHONE SERVICE		
178	LOCAL Service Freeze	N/C
179	PIC Freeze - INTERLata	N/C
180	PIC Freeze - INTRALata	N/C
101	BUSINESS	\$28.40
601	Access Charge - Single Bus Line	\$6.50
502	Service Assistance (RSFP)	\$0.10
E911	E-911	\$1.25
		\$36.25 month

Choose ONE EAS Plan		
111	Measured EAS	\$0.08 minute
112	FLAT EAS (Unlimited)	\$21.35 month

Choose ONE EAS Plan		
115	Measured EAS	\$0.08 minute
113	UnlimitedEAS	\$28.40 month

Choose ONE Long Distance Plan		
236	Colton Long Distance	\$0.14 minute
238	Passcode for Long Distance _____ (4#'s)	
999	NO LONG DISTANCE	-----

Choose ONE Long Distance Plan		
236	Colton Long Distance	\$0.14 minute
238	Passcode for Long Distance _____ (4#'s)	
999	NO LONG DISTANCE	-----

International calls are automatically blocked. If you do not want them blocked please initial: \_\_\_\_\_ ALLOW INTERNATIONAL

One Time Charges	
778G Gigacenter - Internet Router	\$150.00
GSPiR GigaSpire - Internet Router	\$250.00
402 Set Up Web Hosting	\$39.95

Total Service Charges from Above \_\_\_\_\_

753 One -Time Connect Charge \$25.00

www. \_\_\_\_\_

**TOTAL DUE**  

The applicant understands and agrees: 1) Monthly charges for EZVideo services are NOT pro-rated and are billed at the highest package at the time of billing; 2) COLTONTTEL provides access only and does not represent or warrant that the network will be error free or uninterrupted; 3) COLTONTTEL is not responsible, in any way, for my personal equipment, upgrades, and/or failures; 4) I agree to the terms and conditions which I have signed and attached; 5) There is a charge to move my service and for any changes to my password or email address after it has been set up; 6) if I cancel my services prior to two years (24 months) and do not return the COLTONTTEL router I was assigned, I understand that I will be charged for the router; 7) an outside consultant may be necessary if I am networking computers and would be at my own expense.

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

**We are committed to providing accessible services to our customers.**

If you have a disability, impairment, or special need - please let us know. We offer a variety of ways to assist you.

~Additional service options are available ~ Just ask us !!!

**\*\*Prices effective as of 1/1/2021**



## Broadband Terms & Conditions

COLTONTEL provides a computer access service entitled "Internet Access" (the "Network"). The user desires to obtain access to the Network. Users of the network must respect the intellectual property and conditions of use listed below.

Please read each paragraph and sign the agreement at the bottom to indicate your consent. Your access to the Network will not be granted until this agreement is signed and returned to COLTONTEL.

### Rules and Regulations

User will abide by all rules and regulations of the Network as may be promulgated from time to time by COLTONTEL. The Network may be used only for legitimate and approved purposes as set forth in the documentation. Users who disregard this policy will be subject to removal from the Network and/or legal action by COLTONTEL.

### Password

User will not allow another person to use his/her security number or password.

### Unauthorized Use

User will not view or use another person's computer file, programs, or data without the permission of that individual. User agrees that viewing or using another person's computer files, programs or data without the permission of that individual is unethical, an invasion of privacy, and can be considered (in the case of unauthorized use) theft of personal property.

### Acceptable Use Policy (AUP)

User shall abide by the AUP given with the Internet Application. The AUP may change without prior notification, and the most current AUP can be found at – [www.colton.com](http://www.colton.com) - click on Internet tab.

### Backup

User is responsible for maintaining whatever level of backup of their files is needed. COLTONTEL performs a daily backup of the network, however there is no guarantee that specific files will be able to be restored and COLTONTEL is not responsible for recreating data files. If satisfactory back-up files are available from User, then COLTONTEL will perform restoration at COLTONTEL then current standard rates.

### Warranties

COLTONTEL warrants that the Network shall perform in accordance with its documentation. **THE WARRANTIES SET FORTH IN THIS AGREEMENT ARE IN LIEU OF ALL OTHERS, EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.** COLTONTEL does not represent or warrant that the Network will be error free or uninterrupted. COLTONTEL has not quality assured any public domain software or programs operating on the Network and User agrees that of such software or programs is on an "as is" basis, without warrant nor representation. COLTONTEL specifically denies any responsibility for the accuracy or quality of information obtained through the Network.

### Limitation of Liability

COLTONTEL'S liability to User for any losses or damages, direct or indirect, whether based in contract or tort, arising out of the use of the Network (including lost data, information, or profits), shall not exceed the greater of (I) the fees paid to COLTONTEL for the month in which the alleged incident giving rise to the loss or damages occurred or (II) \$2500. COLTONTEL shall not be liable for special, incidental, or consequential damages.

### Maintenance

User is responsible for maintenance of User equipment and upgrading that equipment to the ongoing specifications of the Network. User is responsible for errors in input data. User accepts full responsibility for updating its user documentation as such updates are issued by COLTONTEL.

### Refusal of Services

COLTONTEL reserves the right to refuse Network services to anyone who in COLTONTEL'S sole discretion may be a security risk to the network or other users. If unlawful, unauthorized, threatening, obscene, abusive, or objectionable activity has been reported or is suspected, COLTONTEL reserves the right to review the material stored in files or programs to which Network users have access, public or private, and will edit, or remove any material which COLTONTEL, in their sole discretion, believe to be unauthorized, unlawful, threatening, obscene, abusive, or other objectionable.

### Indemnification

User agrees to indemnify and hold harmless COLTONTEL from any loss, claim or damage resulting from User's use of the Network which damages COLTONTEL or any third party, and User further agrees to compensate anyone harmed by User's abusive, objectionable or unauthorized use of the Network.

### Release

The information provided on the Network is offered as a community service and is not a substitute for individual professional consultation. Adequate professional guidance for making important personal decisions cannot be provided through an electronic format of this type. Advice on individual problems should be obtained personally from a professional. User agrees that by his/her use of the Network, User is not seeking to establish a doctor/patient, lawyer/client, or similar relationship with any of the information providers and the information providers and COLTONTEL can rely upon User's promises in this agreement as in inducement to provide information to the Network.

**Third Party Claims**

COLTONTEL is not responsible for claims against User by third parties, even if ISP is informed of such a claim or potential claim.

**Billing**

User service fees shall be due and payable in advance.

**Assignment**

User shall not assign this agreement to another party.

**Broadband Activation**

The Company will activate a Broadband circuit and modem at User's location in order to connect User's location to the Network without charge in consideration of User's agreement to sign up for at least one (1) year of Broadband Service.

**Fees**

User shall pay any additional fees and charges incurred in connection with the Service, including but not limited to those specified in the Internet Access and Broadband Service Application and all local, state and federal taxes imposed or levied on or with respect to the Broadband Service.

**Right of Access**

User grants to the Company the right to enter upon and over the premises at the User's location at reasonable times for purposes of activation of the modem, Broadband circuit and Services, and/or inspecting, adjusting, repairing, moving or removing facilities or equipment. The Company will attempt to notify User prior to entering the premises. User agrees not to move, disturb, alter, or change, any of the locations of the Company's material or facilities and also, not to connect or attach any equipment to any of the Company's facilities. The Company's facilities consist of all facilities up to the point of demarcation at which point User takes ownership of inside wiring.

**Internet Termination**

COLTONTEL may terminate User access to the Network for failure to pay service fees within fifteen days after written notice of default, or breach by User of any term or condition of the Agreement or the Network documentation. COLTONTEL may from time to time change, add, or delete services available on the Network and the terms and condition of use. COLTONTEL will inform User of such changes. Use of the Network by User after notification of such change constitutes acceptance of the net terms and conditions. User may terminate Network services upon fifteen days prior written notice to COLTONTEL.

**Broadband Termination**

The initial term of this Agreement shall commence on the date that the Broadband circuit and modem are activated and shall continue for a period of one (1) year. **If Service is terminated prior to the end of the initial one-year term, User may pay to the Company a termination fee.** The term of this Agreement shall continue thereafter on a month-to-month basis.

**Testing and Measuring Broadband Performance**

The FCC requires COLTONTEL to test and measure the broadband performance of randomly selected customers and submit the tests results. You agree to allow COLTONTEL to use the router provided for your broadband service in order to access, collect, process and distribute information that is required by the FCC. You specifically agree to allow COLTONTEL to test and measure the quality of your broadband connection, including but not limited to speed and latency, and provide such information to the FCC. COLTONTEL will access, collect, process and distribute the information in accordance with all applicable privacy laws and rules and will not use the information for any other purpose. COLTONTEL will only access and collect the information that is required to be submitted to the FCC. COLTONTEL will not access or collect your content or monitor your internet activity.

I AGREE TO THE ABOVE LISTED TERMS AND CONDITIONS AND ACKNOWLEDGE THAT THIS AGREEMENT IS SUBJECT TO THE INTERNET ACCESS FROM COLTONTEL TERMS AND CONDITIONS AND THE Internet Access and Broadband Service Application, WHICH are HEREBY MADE A PART HEREOF, AND ALL OF THE TERMS AND CONDITIONS CONTAINED THEREIN.

User's Full Name (please print) \_\_\_\_\_

User's Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

SERIAL NUMBER \_\_\_\_\_

## Request for Taxpayer Identification Number and Certification

**Give Form to the  
 requester. Do not  
 send to the IRS.**

▶ Go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9) for instructions and the latest information.

Print or type. See Specific Instructions on page 3.	<p><b>1</b> Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.</p>	
	<p><b>2</b> Business name/disregarded entity name, if different from above</p>	
	<p><b>3</b> Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only <b>one</b> of the following seven boxes.</p> <p><input type="checkbox"/> Individual/sole proprietor or single-member LLC    <input type="checkbox"/> C Corporation    <input type="checkbox"/> S Corporation    <input type="checkbox"/> Partnership    <input type="checkbox"/> Trust/estate</p> <p><input type="checkbox"/> Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ▶ _____</p> <p><b>Note:</b> Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is <b>not</b> disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.</p> <p><input type="checkbox"/> Other (see instructions) ▶ _____</p>	<p><b>4</b> Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):</p> <p>Exempt payee code (if any) _____</p> <p>Exemption from FATCA reporting code (if any) _____</p> <p><small>(Applies to accounts maintained outside the U.S.)</small></p>
	<p><b>5</b> Address (number, street, and apt. or suite no.) See instructions.</p>	<p>Requester's name and address (optional)</p> <p>COLTONTEL          P.O. Box 68          20983 S HWY 211          COLTON, OR 97017-0068</p>
	<p><b>6</b> City, state, and ZIP code</p>	
	<p><b>7</b> List account number(s) here (optional)</p>	

**Part I Taxpayer Identification Number (TIN)**

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

**Note:** If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

<b>Social security number</b>								
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-	-	-	-					
<b>or</b>								
<b>Employer identification number</b>								
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**Part II Certification**

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

**Certification instructions.** You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

<b>Sign Here</b>	<p>Signature of U.S. person ▶ _____</p>	<p>Date ▶ _____</p>
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**General Instructions**

Section references are to the Internal Revenue Code unless otherwise noted.

**Future developments.** For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to [www.irs.gov/FormW9](http://www.irs.gov/FormW9).

**Purpose of Form**

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
  - Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
  - Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
  - Form 1099-S (proceeds from real estate transactions)
  - Form 1099-K (merchant card and third party network transactions)
  - Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
  - Form 1099-C (canceled debt)
  - Form 1099-A (acquisition or abandonment of secured property)
- Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.
- If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding, later.*